

STENO DIABETES CENTER NORTH DENMARK
AALBORG UNIVERSITETSHOSPITAL





Interim Real-World 10-site Data from the National Danish PRO Diabetes Multi-Sector Study (M-PRODIA) engaging 434 Persons with Diabetes and 34 Healthcare Professionals shows high Acceptability and Benefits

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## **DISCLOSURES**

Presenter Disclosures 11-2022

Niels Ejskjaer has received research support, travel support, speaker honoraria and has served as a consultant on advisory boards for:

Admetsys, Allergan, Astra-Zeneca, Bayer, Boehringer-Ingelheim, Novo Nordisk, Sanofi-Aventis, Takeda

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## VBS-PRO-DIABETES PROJECT (VALUE BASED HEALTHCARE AND PROMS IN DIABETES)

### "WHAT IS OF VALUE TO A PERSON WITH DIABETES?"

Project funding 5.6 mio DKK 2018-2021 from Region North Denmark

Close collaboration with Danish Regions and the National Danish Health Data Authority

Development of af National "Diabetes PRO Questionnaire" and a seamless IT-platform

Testet in 3 regions, 10 sites, 632 PWD and HCP (GPs, Municipalities, Hospitals)

Cleared and ready for national implementation 2021

2021 Full clinical implementation Dept of Endocrinology, Aalborg

2022 Full clinical implementation Hjørring, Farsø, Thisted hospitals

Under implementation several sites in DK

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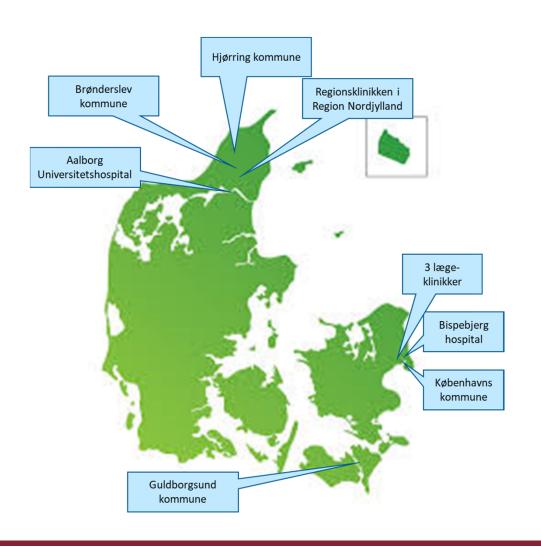
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## NATIONAL TEST OF PRO QUESTIONNAIRE



3 regions

10 sites

34 healthcare professionals

594 persons with diabetes

350 interviews



## **AIM**

Evaluate persons with diabetes (PWD) and healthcare professionals (HCP) with regard to acceptability of use and the perceived benefits of our PRO diabetes tool in routine diabetes care.



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## **METHODS**

Single arm real-world implementation pilot study.

Outcomes: PWD and HCP perceptions of usability, value, impact and impact of the PRO diabetes tool.

Data collection: End-of-study survey.

Analysis: Descriptive analysis and qualitative content analysis was done using SPSS 26.0 and Nvivo 12.0.

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## STUDY PARTICIPANTS

Persons with diabetes: n = 434

T1DM hospital, T2DM primary sector

Healthcare professionals: n = 34

Nurses (20), Dieticians (4), Physiotherapists (7), doctors (3)

Setting: 2 hospitals, 4 municipality centers, 1 general practice



## **QUESTIONNAIRE DOMAINS**

Health and life situation

Psychological well-being

Daily life with diabetes

Symptom- and diabetes stress

Self-efficacy

Blood-sugar regulation

Medicine experience

Access to care and

Personal priorities



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## INTERVENTION - AND DIGITAL PLATFORM



PWD answers questionnaire from home on phone, tablet, pc



The digital tool provides a 360° overview for PWD and HCP



Dashboard shows problem areas and referral options

Video link: www.DiaProfil.dk



# DASHBOARD - 9 DOMAINS PROBLEM AREAS AND REFERRAL OPTIONS

Health and life situation ;	Mental well-being :	Symptom distress :	+ 3APE VEN + TEXT (EV )  + COMPLETE + CONTENTE + NOTESTEE
Life situation which affects my diabetes Somethia  (i) (1) (3)	@ <b>@</b> ③	How bothered have you'been by difficulty breathing.  Moderne during physical activates?  Many bothered have you'been by pain in the chest or around your heart?  Abst.	I would like to discuss  Blood sugar management  Psychological effects of having diabetes  Weight loss
Daily life and diabetes :  Fiting diabetes into your daily life Good  Diabetes taking up too much of your life?  At the time	Worries about diabetes :  Worsed about lide stage complications? Sentines	Confidence in self-management :  Confidence in self-management taygod  (a) (2) (5)  How sunfident are your find you can measure your November	I would like support for  Measuring my blood sugar in a way that works better for me
100		Slood sugar as often as you would like to?  How confident are you that you can maintain the weight that you would like?  Other	Other information + SOURCE  Examinations (within the last 12 months)
Blood sugar regulation :  Four blood sugar regulation past month?  Now often are you befored by your blood sugar fluctuating between being too high and too lou?  Now often do you warry that your blood sugar is too high?  Can you feel when your blood sugar is lou?  Save	Medicine experience :  Here satisfied are you with your medication?  1004	Confidence in access to diabetes care :  Confidence in ability to access a HCP contains:	Feet at podiatrist  Eyes at ophthalmologist  Who completed DiaProfil?  I have completed it myself  Consent for evaluation  Consent given

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# RESULTS EVALUATIONS PERSONS WITH DIABETES

Descriptive data: PWD evaluation: 309 diabetes visits					
Response options	1	2	3	4	5
Did the [PRO Result Dashboard] give a good picture of your current situation, needs and priorities related to diabetes? (Not at all – Great extent (1-5))	0%	2%	28%	36%	34%
Did the display of the results help you to talk about what was most important to you?  Not at all—Great extent (1-5)		2%	3%	22%	69%
Did you experience any problems or unpleasant experiences of any kind in relation to the way your PRO results were used? (Not at all – Great extent (1-5))		8%	2%	1%	1%

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# RESULTS: EVALUATIONS HEALTH CARE PROFESSIONELS

Descriptive data: HCP evaluation: 476 visits, 434 PWD,34 HCP.					
Response options	1	2	3	4	5
What effect did use of PRO have on the quality of your dialogue with this PWD? (very negative – very positive (1-5)	0%	2%	28%	36%	34%

## SEMANTIC ANALYSIS OF FREE-TEXT RESPONSES

Outcome	Explanations for Responses (HCP)
Work satisfaction	Both PWD and HCP come well prepared
	Provides better, more meaningful care
Effect on diabetes	PRO supports delivery of care (less stress)
stress for HCP	Too many topics in one session (more stress)
	Balancing focus on PWD's and own professional care
	agenda (more stress)
Wish to continue	PWD more prepared and ready for visits
using PRO	PRO provides quick overview
	PRO supports person-centered care

## CONCLUSION

The Danish National Diabetes PRO Model and Design consists of a validated questionnaire and a digital platform.

Persons with diabetes fill out a PRO-questionnaire before a visit.

PRO aims for a collaborative, focused and whole-person care.

The multi-dimensional PRO questionnaire (36-70 items) covers general health/wellbeing, daily life with diabetes, diabetes distress, self-care, BG regulation, symptoms, access to care and personal priorities.

This Real-world 10-site PRO study including 434 PWD and 34 HCPs showed high acceptability and demonstrated benefits related to an active engagement of PWD focusing on person-centred individual diabetes care.



#### **Selected References**

Feasibility and Acceptability of a Digital Patient-Reported Outcome Tool in Routine Outpatient Diabetes Care: Mixed Methods Formative Pilot Study. Skovlund SE, Troelsen LH, Noergaard LM, Pietraszek A, Jakobsen PE, Ejskjaer N. JMIR Form Res. 2021 Nov 3;5(11)

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Perceived Benefits, Barriers, and Facilitators of a Digital Patient-Reported Outcomes Tool for Routine Diabetes Care: Protocol for a National, Multicenter, Mixed Methods Implementation Study. Søren Eik Skovlund, Antonio Nicolucci, Nina Balk-Møller, Dorthe B Berthelsen, Charlotte Glümer, Hans Perrild, Pernille Kjær, Lise Mellergaard Nørgaard, Lise Havbæk Troelsen, Anna Pietraszek, Danielle Hessler, Sherrie Kaplan, Niels Ejskjaer. JMIR Res Protoc. 2021 Sep 3;10(9):e28391.

Can the Routine Use of Patient-Reported Outcome Measures Improve the Delivery of Person-Centered Diabetes Care? A Review of Recent Developments and a Case Study. Skovlund SE, Lichtenberg TH, Hessler D, Ejskjaer N. Curr Diab Rep. 2019 Aug 16;19(9):84

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### **VIDEO LINKS**

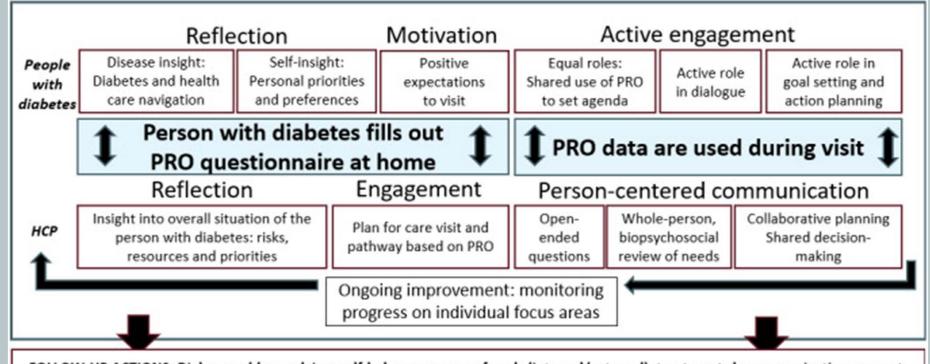
Sådan foregår en diabetessamtale med "DiaProfil - Spørgeskema ifm Diabetes" - borger og behandler - YouTube

Vinder Danske Regioners Pris 2021 for Borgerinddragende Initiativ Digitalt Værktøj til Diabetes - YouTube

LINK Ph.D.-thesis on questionnaire development:



## **DESCRIPTION - AND EFFECTS OF USE**



FOLLOW-UP ACTIONS: Dialog, problem-solving, self-help resources, referrals (internal/external), treatment change, navigation support.

## BENEFITS FOR PEOPLE WITH DIABETES

Satisfaction with, confidence in person-centred diabetes care. Active participation and involvement. Health literacy and empowerment. Self-efficacy and self-management. Health and quality of life.

#### MODERATORS

Person with diabetes: Age, gender, socioeconomic status, duration, treatment modality, disease severity, PRO data. Healthcare professional: profession, training, attitude/care style, experience Site: Organization and resources required for delivery of person-centered care

#### BENEFITS FOR HCP

Work meaning and satisfaction.

Consistent, quality person-centred care.

Coordinated, integrated whole-person care.

Communication: Between healthcare professionals and across sites/sectors. Effective use of resources.